



2GoTrade Limited

New Web Trading Platform

User Manual

Version : 1.57

Last Update : Feb-2015

Go.PORTAL

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1 General

Go.Porta! can be operated smoothly in different web browsers, including Internet Explorer (Version Google Chrome, Safari, Firefox. User thus can use it at tablets.

Please start from the login page below:

Go.PORTAL

繁 | 简 | EN

測試證券 Demo Securities

CE:AGK283

110110

☐ Disable Streaming

Login

Forgot Password?

Trading Hotline:(852)2232 0316 | CS Hotline:(852) 2232 0202 | Email: enquiry@2GoTrade.com
 Technical Support:(852)2232 0333 | support@2GoTrade.com

ID:T4.152-X5.3-59992-R4.14-44573-D4.15-44573-MR-1.37
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1.1 Select Language

You can select English, Traditional and Simplified Chinese anytime.


繁 | 简 | EN

1.2 Customer Service

Trading & technical support contacts are shown in lower left corner.

Trading Hotline:(852)2232 0316 | CS Hotline:(852) 2232 0202 | Email: enquiry@2GoTrade.com
 Technical Support:(852)2232 0333 | cs-hk@2GoTrade.com

1.3 Logout

Click  button to logout at any pages;

2 Login

Enter user ID & PIN in login page. Click **Login** to proceed;

- User ID will be locked after multiple unsuccessful login. Please contact your broker to follow-up;
- If “**Disable Streaming**” box is checked during login, user cannot view streaming market data in trading page;



CE:AGK283

☐ Disable Streaming

Login

[Forgot Password?](#)

2.1 First-time Login

Set up New Password

Upon first-time login, users are required to define their new password (minimum 8 characters, alphanumeric);

Enter new password and click “**Submit**”.

Thank you for using Go.Portal Consolidated e-Services. Please change your password when you are first time to login.

Original Login Password

New Login Password

Re-enter New Login Password

☒ Submit

Service Agreement

Please read through the terms in service agreement. If you accept them, please tick the first option (see red box below). Click “**Agree**” button.

Go.Tools Service Agreement (Individual Subscriber)

Hong Kong Trading Time : 2014-05-04 14:24:11

This Agreement involves the following parties:

- 2GoTrade Limited (“2GoTrade”), a company incorporated in Hong Kong with a registered office at Unit 313-315, 8 Science Park West Avenue, Shatin, Hong Kong, who will be responsible for providing financial information under this Agreement
- Subscriber, the person who uses and/or accesses to the Services and/or the Content provided by 2GoTrade (“Subscriber”).

1 Definitions

1.1 In these terms and conditions, the following terms shall have the following meanings:

- “Content” includes without limitation any content, software, data, information, messages and all textual, audio, video, still image, graphical and other content or material that can be accessed by or through the Services;
- “Content Provider” means any third party, which provides the Content and/or operates the Services;
- “HKEx” means The Stock Exchange of Hong Kong Ltd;
- “SEIS” means HKEx Information Services Limited, the subsidiary of HKEx;
- “Services” means the delivery of the Content via the applications supported by 2GoTrade;
- “Login ID and Password” means a unique personal identifiers and its corresponding password issued by 2GoTrade to the Subscriber for gaining access to the Services;

☒ I have read and understood the above [Service Agreement] and accept and agree to the terms of the constraints. I agree that in accordance with my requirements, immediately to use go.Tools financial advisory services, and to pay the costs.

☐ Please suspend my requirements. I understand that is logged into the system, will not Go.Tools financial consulting services.

Agree

2.2 Disclaimer

Disclaimer will load in every login. Please tick “I have read and acknowledge that...” Click “Agree” to proceed.

Disclaimer 繁 | 簡 | EN Hong Kong Trading Time : 2014-05-04 14:14:30

I understand that the price of securities can and does fluctuate, and that any individual security may experience downward movements, and may under some circumstances even become valueless. There is an inherent risk that losses may be incurred rather than profit made, as a result of buying and selling securities.

If there is any unauthorized use of my login password, I shall notify you immediately, and I agree that I shall bear all risks in connection with any unauthorized use of my login password and I shall indemnify and keep you indemnified on demand against any losses, costs, damages, expenses or claims which you may suffer as a result of any unauthorized use of my login password.

I hereby agree to review every instruction before instructing you and confirm that all information supplied by me in connection with these instructions to be true and correct. I further agree to indemnify and keep you indemnified on demand against any losses, damages, costs, expenses or claims, which you may suffer arising from your reliance on any of the information I have provided therefore or in connection with this internet services.

I confirm I have read and acknowledge that I understand the contents of the Risk Disclosure Statement above, and agree to accept the risks stated therein.

☒ I have read and acknowledge that I understand the contents of the Disclaimer Statement above, and agree to accept the risks stated therein.

ID:T4.152-X5.3-59992-R4.14-44573-D4.15-44573-MR-1.37
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3 Account

3.1 Account Summary

Account Summary - 900000054-1-01 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (Hong Kong Dollar - Hong Kong Dollar)

Avail. Bal. \$0.00
Ledger Balance \$0.00

Securities Summary (Hong Kong - Equity - HKD) At least 15 mins delayed quote

Code	Name	Delayed Nominal	Avg \$	Change(\$/%)	Quantity	Market Value	Action
00388	HKEX	\$140.50	\$135.90	+4.60 / +3.38%	2,000	\$281,000.00	Buy Sell
00857	PETROCHINA	\$8.94	\$8.57	+0.37 / +4.32%	6,000	\$53,640.00	Buy Sell
Securities Value						\$334,640.00	

Account Summary - 900000054-1-02 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (United States Dollar - United States Dollar)

Avail. Bal. \$0.00
Ledger Balance \$0.00

Account Summary - 900000054-1-03 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (Australian Dollar - Australian Dollar)

Avail. Bal. \$0.00
Ledger Balance \$0.00

Account Summary - 900000054-1-08 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (Renminbi - Renminbi)

Avail. Bal. \$0.00
Ledger Balance \$0.00

ID: T4 152-X5 3-59992-R4 14-44573-D4 15-44573-MR-1.37
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Function : Show real-time balance of each currency account

Operation :

1. Ledger Balance

Display available balance & ledger balance (Available balance – unsettled stock value)

— Click key to view details for each currency account, including:

Securities value, lockup cash, trading limit, buying power, etc.


Details - 900000054 Cash HKD[1]	
Total Equities	\$334,640.00
Ledger Balance	\$0.00
Avail. Bal.	\$0.00
Cash(T1)	\$0.00
Cash(T2)	\$0.00
Securities Value	\$334,640.00
Hold Fund	\$0.00
Lockup Cash	\$0.00
Trading Limit	\$800,000,000.00
Buying Power	\$800,000,000.00

2. Securities Summary




- Display stock balance & market value, average price & Change % (Reference profit & loss);
- “Buy / Sell” shortcut for each stock holding, click to buy/sell (see #4.1)



Securities Summary (Hong Kong - Equity - HKD) At least 15 mins delayed quote

Code	Name	Delayed Nominal	Avg \$	Change(\$/%)	Quantity	Market Value	Action
00388	HKEX	\$140.50	\$135.90	+4.60 / +3.38%	2,000	\$281,000.00	Buy Sell
00857	PETROCHINA	\$8.94	\$8.57	+0.37 / +4.32%	6,000	\$53,640.00	Buy Sell
Securities Value						<u>\$334,640.00</u>	


3. Mouse over  at right top corner to pull down **Mini indices window** displaying details:


1. Market info like 15-min delayed indices

- Click  to refresh;
- Click  /  to switch to change % or points;


	Index		
HSI	22,260.67	+126.70	+0.57%
GEM	490.38	+4.87	+1.00%
HKL	26,836.22	+173.81	+0.65%
HSCEI	9,802.46	+22.74	+0.23%
HSCCI	4,163.57	-4.31	-0.10%
Tover	48.258B	--	--

Quick Ref.

15 mins delay indices 


	Index	
HSI	22,260.67	+126.70
GEM	490.38	+4.87
HKL	26,836.22	+173.81
HSCEI	9,802.46	+22.74
HSCCI	4,163.57	-4.31
Tover	48.258B	--
Last Update: 2014-05-02 16:01:24		

Contact Information

 **Customer Services**
cs@xyz.com
 (852) 2232 0202

2. Customer service email

Contact Information

 **Customer Services**
cs@xyz.com
 (852) 2232 0202

3.2 Account History

Account History

Account

000000078 Cash HKD[1]

☐ Pagination
 ☒ Expand Consolidated Trade Expenses

Date Range

From


2015-02-11

To

2015-02-17

Type

All

☒ Current Page Total Turnover
 






Date Time	Ref ID	Securities	Type	Quantity	Price	Amount
No information is found						

Notes:

1. Current Page Total Turnover is the calculation result after filtering for current page only. Please unclick the Pagination if the result set is more than a page.
2. Current Page Total Turnover is for your reference after conditional filtering. Eventually results in statements shall prevail.
3. Consolidated Trading Expenses are including Buy/Sell Trade Fee Amendment and Buy/Sell Combine Commission (per day)

Function : Check transaction records within a specified period

Operation :

- Account & Type: Click  to filter out account records;
- Date range: Click  to select date;
- Search result will auto load, including stock transaction, corporate action, cash in/out records, etc.
- Sort the results by clicking  in each column (ascending/ descending orders);
-  : Manual refresh if necessary;
-  : Switch to other result pages;

Remarks: Only up to three months of history can be displayed

4 Trade

The screenshot displays the Go.Portals trading interface. The top section shows market data: HSI 24,784.88 +58.35 +0.24% and GEM 481.67 +2. The 'Order' section on the left includes fields for Market (Hong Kong), Account (000000078 Cash HKD[1]), and Buying Power HKD \$9,890,220.24. It features a 'New Order' button and options for Buy/Sell, Order Type (Limit), Price, Qty, and Expiry Date. The 'Quote' section in the center shows a table with Bid and Ask prices. The 'Orderbook' section at the bottom lists orders with columns for Ref.No, Securities, B/S, Status, Order, Filled, and Command. A portfolio summary on the left shows a ledger balance of \$9,995,662.73 and securities of 6,000.

Above trading page is divided into the following main areas:

4.1 Stock Trading

4.1.1 Dealing ticket

Function : Create / modify / cancel orders

Operation :

Placing Order

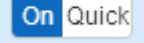
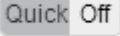
- (For multi-market users) Real-time currency account and buying power is shown after choose market
- Choose Buy or Sell button
- Enter order details, including stock code, order type (available order type is different for different brokers), price (click to next/previous price spread), quantity (click to change lot size or to choose maximum buy [bound by buying power] / sell [bound by stock position] quantity), expiry date (not available for all brokers, system saves the outstanding orders and send to market the next trading day, until it expires or fully executed)
- Click to view hot keys.

This screenshot shows the 'Order' form. It includes fields for Market (Hong Kong), Account (000000078 Cash HKD[1]), and Buying Power HKD \$9,890,220.24. There is a 'New Order' button and radio buttons for Buy and Sell. Below these are fields for Securities Code, Order Type (Limit), Price, Qty, and Expiry Date (2015-02-16 to 2015-03-03). At the bottom are 'Quick Off', 'Submit', and 'Clear' buttons.

The 'Keyboard Hot key' window lists the following shortcuts:

Hot Key	Description
[/]	Switch buy or sell ticket interface
[*]	Auto fill in maximum quantity that can be purchased after price input
[.]	Auto Fill with "000" in quantity
[↑]	Raise price or quantity
[↓]	Lower price or quantity
[Ctrl] + [Enter]	Quick Order Mode per single trade **

** Caution:
 "Quick Order" function will not be provided with a confirmation page. For transaction costs enquiry in confirmation page, please turn off "Quick Order" feature.
 Risks associated with "Quick Order" feature are to be borne by the users of Go.Portals. Risks associated with "Quick Order" feature are to be borne by the users of Go.Portals.


5. Choose  and  or hot key "Ctrl" + "Enter", there will Tips prompt out for enabling Quick Order function.

Tips



"Quick Order" function will not be provided with a confirmation page. For transaction costs enquiry in confirmation page, please turn off "Quick Order" feature.
Risks associated with "Quick Order" feature are to be borne by the users of Go.Portals. Risks associated with "Quick Order" feature are to be borne by the users of Go.Portals.

Confirm

6. Click "**submit**" to send order, or **clear** to reset the ticket.
7. Confirmation box pop-up. Click  to proceed.

Confirmation	
Please verify the following details and click the "CONFIRM" button to proceed. Or, Click "CANCEL" button to return.	
Account:	900000054 Cash HKD[1]
Instruction:	Buy
Stock Code:	388
Stock Name:	HKEX
Price:	HKD \$138.00
Qty:	800
Transaction Amount:	HKD \$110,400
Charges:	HKD \$0
Order Type:	Enhanced Limit
<div>Confirm</div> <div>Cancel</div>	

Modify order

- In order book (simple mode: refer to #4.1.4, detailed mode: refer to #4.2), click **Modify**;
- Ticket will show **modify** status, enter price & quantity;
- Click **Submit** to submit, or **Back** to abort modify;

Order	
Market	Hong Kong
Account	900000054 Cash HKD[1]
Buying Power HKD \$799,589,189	
Modify Order (Ref.No:00368875)	
Order	Buy
Stock Code	00388.HK
Stock Name	HKEX
Order Type	Enhanced Limit
Price	<input type="text" value="138.5"/> ▲ ▼
Qty(100/lot)	<input type="text" value="800"/> ▲ ▼
Max Trade Qty 300,000	
Selling/Total 0 / 2,000	
Filled 0	
<div>Modify</div> <div>Back</div>	

Cancel order

1. In order book (simple mode: refer to #4.1.4, detailed mode: refer to #4.2), click **Cancel**;
2. Ticket will show **cancel** status;
3. Click **Cancel** to submit, or **Back** to abort cancel.

Order	
Market	Hong Kong
Account	900000054 Cash HKD[1]
Buying Power HKD	\$799,589,189
Cancel Order (Ref.No.00368875)	
Order	Buy
Stock Code	00388.HK
Stock Name	HKEX
Order Type	Enhanced Limit
Price	\$138.00
Qty(100/lot)	800
Selling/Total	0 / 2,000
<div>Cancel Back</div>	

4.1.2 Teletext

Function : Show real-time streaming or snap-shot, or delayed snap-shot market data

Operation :

1. Streaming

Quote										Full Brief List SHK Financial Data Ltd.									
HSBC HOLDINGS [Equity Shortsell non-Intraday Short Sell]										Connected									
79.65		Bid		79.65		Ask		Details						Transaction					
79.65		5		37.5K		79.65		11		38K		HKD		79.65		+0.550			
79.60		0		0		79.70		9		80K						+0.70%			
79.55		0		0		79.75		2		20.4K		Day High		0.00		Open 0.00			
79.50		0		0		79.80		6		25.2K		Day Low		0.00		Close 79.10			
79.45		0		0		79.85		2		10.4K		Volume		0		T'over 0			
8047		-1s		-6s		6390		6425		8177		69.70		P/E Ratio		12.18			
6389		-4s		-7s		8577		9087		9087		2029		52 Wk Low		75.75			
5468		-2s		-5s		3449		3849		3849		6177		EPS		6.54			
1830		-3s		-8s		317		5209		5667		2889		EV		37600			
3347		-3s		-8s		3454		9063		7999		119		Lot Size		400			
MEET ON 7/5/14 FOR 1ST INT DIV										Last Update 2014-05-05 09:06:49									
																11106 11110 11186			
																11247 11332 11396			
																11429 11412 11414			

Brief mode

9063	7385	317	318	2024	2418	690	4380	8047	-1s	-6s	8390	4583	4588	4639
690	2336	8935	8072	6699	4378	2847	2846	6389	-4s	-7s	8577	9087	9087	2029
-1s	1799	6425	8578	8734	316	4068	1197	5468	-2s	-5s	3449	3849	3849	6177
6728	4634	8767	8184	+1s	2846	1197	1197	1830	-3s	-8s	317	5209	5667	2889
319	317	998	8944	4380	+3s	4977	1197	3347	-3s	-8s	3454	9063	7999	119
8167	2265	1799	318	4378	+5s	4977								
6727	8578	9038	8577	2847	+4s	8179	+6s							
9419	8127	8578	5368	+2s	6699	9063	2369							
8146	5666	1940	2439	2417	9074	4057	8939							
8147	4409	3991	8176	2417	8944	8179	8577							

Quote					Full Brief List SHK Financial Data Ltd.												
2333 GREATWALL MOTOR [Equity Shortsell non-Intraday Short Sell]					Connected												
32.95	Bid	33.00	Ask	Details							Transaction						
32.95	25	456.5K	33.00	5	3.05M	↓ HKD	33.00	-2.100 -5.98%	15.59 500 32.95								
32.90	7	67.5K	33.05	1	8K				15.59 2K 32.95								
32.85	5	51K	33.10	1	10.5K	Day High	34.80	Open	34.40	15.59 15K 32.95							
32.80	14	215K	33.15	1	11K	Day Low	32.95	Close	35.10	15.59 500 32.95							
32.75	5	77K	33.20	1	9.5K	Volume	22.11M	T'over	746.86M	15.59 1K 32.95							
32.70	6	291K	33.25	2	66K	52 Wk High	51.90	P/E Ratio	14.17	15.59 10K 32.95							
32.65	7	362.5K	33.30	4	91K	52 Wk Low	25.00	Yield	2.16	15.59 1.5K 32.95							
32.60	9	359.5K	33.35	2	18K	IEP	0.00	EPS	2.328	15.59 500 32.95							
32.55	5	212K	33.40	2	28K	LEV	0	NAV	8.799	15.59 500 32.95							
32.50	6	265.5K	33.45	5	38K	Lot Size	500									15.59 15.5K 32.95	
Index										Related Code							
3077 8176 4377 4086 2418 4977 4377 1197						Tower 59.37B											
1197 4086 4377 4086 1474 +4s +7s 4377						HSI 21423.13 +153.75 +0.72%											
6278 4377 4378 4086 2417 4977 4979 4377						GEM 493.51 -4.41 -0.90%											
6279 4377 5468 -2s 2418 +5s 1539 +10s						HKL 25983.67 +206.03 +0.80%											
6271 4377 4378 1197 2418 4977 +5s 4129						HSCEI 9537.71 +67.09 +0.71%											
6278 9435 +1s 1424 +1s 4378 4977 4979						HSOCI 4090.84 +45.02 +1.11%											
6279 4378 4377 6271 1474 +6s 4128 6529																	
6271 4377 8167 6699 -2s 4979 +9s 158																	
6278 4377 4378 6430 4977 4669 4977 6470																	
1197 4378 4086 -3s +3s 6087 1197 1799																	

➤ Check **Connected**  indicator to confirm normal connection;

Click [Full](#) | [Brief](#) | [List](#) | [SHK Financial Data Ltd.](#) to switch to full/ brief/ list mod, or viewing stock archive data provided by SHK Financial Data Ltd.

- Click the price in bid/ask queue can bring the price to dealing ticket for transaction (refer to #4.1.1 for dealing ticket operation)
- Mouse-over the broker number in broker queue can display the broker name
- double-click broker number will highlight all the same in the queue
- click the related stock codes (CBBCs, warrants in general) can load market quote of that related stock

證券訂單

市場: 香港

帳戶: 000000001 現金 港幣[1]

購買力: 港幣-\$901,235,079.20

新增訂單

訂單: ☒ 買入 ☐ 沽出

證券代號: 5

證券名稱: 匯豐控股

訂單類別: 增強限價盤

價格: 70.60

價格差距: 0.05 / -0.05

數量(400/手):

可交易股數: 0

到期日: ☐ 2015-01-15 ☐ 2015-01-15 ~ 2015-01-28

沒有填入股數

帳戶庫存 - 000000001 現金 港幣[1]

證券	總持量
00005-匯豐控股	-55
00011-恒生銀行	-99
00013-和記黃埔	5,000
00015-盈信控股	-12,000
00027-星河娛樂	0

報價 匯豐控股 [證券 | 可沽空 | 非即日沽空] 成功連接

70.60		買入 70.70	賣出	詳細		成交紀錄	
70.60	33	136K	70.70	15	331.6K	15.58	2K 70.65
70.55	35	86K	70.75	4	111.6K	15.58	400 70.65
70.50	103	198K	70.80	15	232.8K	15.58	72.4K 70.65
70.45	59	336.8K	70.85	15	356.4K	15.58	2K 70.65
70.40	353	830.8K	70.90	10	387.6K		
3538	8130	8914	1799	1799	3538	6698	+1s
1193	8832	6698	9067	8167	6389	5339	5098
3538	6727	8944	317	4581	5748	6386	3538
1438	3539	5357	1589	8578	5467	3454	6389
4086	8578	5368	6825	4086	3454	726	4378
				當日最高	70.85	開市價	70.30
				當日最低	70.20	收市價	70.85
				成交量	22.23M	成交額	1.57B
				參考平衡價	0.00	市盈率	10.80
				參考平衡價	0	股息率	5.38
				52周最高	88.25	每股盈利	6.541
				52周最低	70.45	資產淨值	74.892
				每手股數	400		
最後更新 2015-01-15 15:58:35							

訂單紀錄 | 訂單紀錄 | 是日交易總結 | 是日價格總結

參考編號	證券	買/沽	狀態	下單	成交	指令
00376698	00002.HK-中電控股	買入	待批	500 @ \$67.65		撤單
00376697	00001.HK-長江實業	買入	待批	1,000 @ \$142.40		撤單
00376695	00243.HK-QPL INTL	沽出	掛牌	100,000 @ \$0.335		修改 撤單
00376693	00243.HK-QPL INTL	沽出	掛牌	10,000 @ \$0.335		修改 撤單
00376692	00243.HK-QPL INTL	沽出	掛牌	10,000 @ \$0.335		修改 撤單
00376691	01211.HK-比亞迪股份	沽出	掛牌	1,000 @ \$28.90		修改 撤單
00376688	01211.HK-比亞迪股份	沽出	掛牌	500 @ \$28.95		修改 撤單
00376687	01211.HK-比亞迪股份	沽出	掛牌	1,000 @ \$28.90		修改 撤單
00376686	01211.HK-比亞迪股份	沽出	掛牌	1,000 @ \$28.90		修改 撤單

➤ List view

- A list of stocks selected for viewing market data;
- In two modes: **detail list & bid/ask list**

1. Detail list (with +/-, bid/ask price, day hi/lo/open/close, vol & turnover):

Quote

Full | Brief | **List** | SHK Financial Data Ltd.

2333

GREATWALL MOTOR [Equity | Shortsell | non-Intraday Short Sell]

[Switch to Bid/Ask List](#)

Stock	Normal	+/-	Bid	Ask	High	Low	Open	Close	Vol	Turnover
  02333	33.00	-2.10/ -5.98%	32.95	33.00	34.80	32.95	34.40	35.10	22.11M	746.86M
  02233	0.88	+0.02/ +2.33%	0.87	0.88	0.89	0.86	0.87	0.86	17.59M	15.42M
  00390	3.29	+0.02/ +0.61%	3.27	3.29	3.35	3.26	3.26	3.27	19.68M	64.84M
  00399	1.23	+0.06/ +5.13%	1.19	1.23	1.23	1.09	1.16	1.17	6.12M	7M
  00135	12.84	+0.24/ +1.90%	12.80	12.88	12.94	12.52	12.52	12.60	8.86M	113.67M

Last Update: 2014-02-06 16:01:06

- 2. Bid/Ask list (with details of 5 spreads in bid/ask queue, click the stock price to bring it to dealing ticket);






Quote

Full | Brief | **List** | SHK Financial Data Ltd.


2333

GREATWALL MOTOR [Equity | Shortsell | non-Intraday Short Sell]

[Switch to Detail List](#)

Stock	-4s	-3s	-2s	-1s	Bid	Ask	+1s	+2s	+3s	+4s
 02333	32.75 5 / 77K	32.80 14 / 215K	32.85 5 / 51K	32.90 7 / 67.5K	32.95 25 / 456.5K	33.00 5 / 3.05M	33.05 1 / 8K	33.10 1 / 10.5K	33.15 1 / 11K	33.20 1 / 9.5K
 02233	0.83 8 / 228K	0.84 7 / 824K	0.85 25 / 2.48M	0.86 40 / 2.58M	0.87 48 / 4.67M	0.88 1 / 30K	0.89 23 / 910K	0.90 23 / 2.54M	0.91 17 / 1.86M	0.92 13 / 1.17M
 00390	3.23 12 / 1.63M	3.24 16 / 2.45M	3.25 25 / 2.14M	3.26 33 / 1.71M	3.27 13 / 493K	3.29 7 / 394K	3.30 7 / 387K	3.31 13 / 1.58M	3.32 9 / 1.11M	3.33 11 / 994K
 00399	1.15 0 / 0	1.16 1 / 10K	1.17 1 / 10K	1.18 1 / 20K	1.19 2 / 60K	1.23 4 / 260K	1.24 2 / 150K	1.25 4 / 165K	1.26 2 / 250K	1.27 1 / 60K
 00135	12.72 10 / 442K	12.74 11 / 354K	12.76 7 / 342K	12.78 9 / 410K	12.80 9 / 312K	12.88 1 / 138K	12.90 17 / 406K	12.92 8 / 294K	12.94 13 / 416K	12.96 16 / 750K

Last Update: 2014-02-06 16:01:06

- Click  to remove & lock that stock respectively;
- Saving the collection of stocks in this list view for next login is NOT available;

2. Snap-shot (real-time/ delay)

- Market quote will not auto update, user need to type-in stock code each time;
- Most functions in streaming quote is inapplicable, except clicking price in bid/ask queue to bring the price to ticket

Remark: Real-time quote (streaming or snap-shot) may be subject to charges from broker. Please contact your broker for details.

Quote			
0 +0.00% T'over 983.782M			
At least 15 mins delayed quote			
Normal	Bid	Ask	
388 HIKEX [Equity]	139.500	139.500	
Day High	Day Low	Open	Previous Closing Price
0.000	0.000	0.000	140.500
Net Change(\$)	Net Change(%)	T'over	Volume
-1.000	-0.71%	0.000	0
Lot Size	P/E Ratio	Yield	Spread
100	35.31	2.54%	0.100 / 0.100

4.1.3 Portfolio

Function :

- Real-time update of ledger balance, max trading limit & stock position
- Always shown below dealing ticket

Operation :

- ⓘ : show other details (refer to #3.1)
- ↻ : manual refresh
- Total> / Buying> / Selling> : switching display among holding, registered buy quantity & registered sell quantity
- Click the stock can bring the stock code & quantity to dealing ticket (refer to #4.1.1);



Portfolio - 000000001 Cash HKD[1]	
Ledger Balance ⓘ	\$-47,906,030.69
Trading Limit	\$80,000,000.00
Stock	Total ▶
00001-CHEUNG KONG	1,000
00005-HSBC HOLDINGS	102,370
00011-HANG SENG BANK	101,390

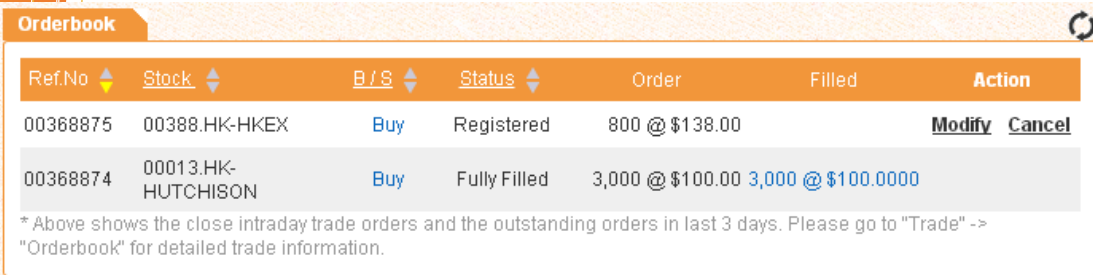
4.1.4 Order details

Three modes: **Order details**, **intra-day trade summary**, **intra-day price summary**, switch by clicking

Orderbook | Intraday Trade Summary | Intraday Price Summary

under teletext;

4.1.4.1 Order book (brief mode)



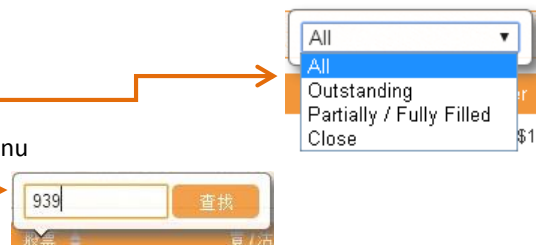
RefNo	Stock	B / S	Status	Order	Filled	Action
00368875	00388.HK-HKEX	Buy	Registered	800 @ \$138.00		Modify Cancel
00368874	00013.HK-HUTCHISON	Buy	Fully Filled	3,000 @ \$100.00	3,000 @ \$100.0000	

* Above shows the close intraday trade orders and the outstanding orders in last 3 days. Please go to "Trade" -> "Orderbook" for detailed trade information.

Function : View order details in brief mode

Operation :

1. Click ⓘ can sort records in ascending/descending orders
2. Filter unnecessary records by clicking ▾ for pull-down menu
3. Click **Stock** to enter stock code for filtering




4. In **Action** column, click **Modify/Cancel** to modify or cancel order

5. Click the order to see order details

6. Click  &  to modify /

cancel registered order

7. Click grey background or  to abort


Order Details							
Account: 900000054 Cash HKD(1)				Stock: 00013.HK-HUTCHISON			
Buy / Sell: Buy(Enhanced Limit)				Filled: 3,000 @ \$100.0000			
Date Time	Action/Status	Order Quantity	Order Price	Filled Quantity	Filled Price	Remarks	Channel
00368874							
2014-05-05 08:52:51	Fully Filled/New	3,000	\$100.00			-	W
2014-05-05 08:52:51	Match			3,000	\$100.00	Counter Broker: 9999	W

4.1.4.2 Intra-day Trade Summary

Function : For each stock, display buy & sell average price (to 4 decimal places) & executed quantity

Intraday Trade Summary					Orderbook	Intraday Trade Summary	Intraday Price Summary
Securities	Average Buy \$	Today Buy Qty	Today Sell Qty	Average Sell \$			
00015.HK-SEC 15	\$0.5767	6,000					
Buy/Sell Amount		\$3,460.00		\$0.00			
Net Buy/Sell		\$3,460.00					
Total Turnover				\$3,460.00			

Operation :


1. Click  to sort details in ascending/ descending order;

4.1.4.3 Intra-day Price Summary

Intraday Price Summary				Orderbook	Intraday Trade Summary	Intraday Price Summary
Securities	Price	Intraday Buy Qty	Intraday Sell Qty			
00015.HK-SEC 15	\$0.5700	2,000	0			
	\$0.5800	4,000	0			

Function : For each stock, displaying buy/sell quantity for each price spread


Operation :

- Click  to sort details in ascending/ descending order;
- Click **Stock** to enter stock code in pop-up box to see details of that stock only

4.1.5 Quick Reference

Function : Refer to page 5

Operation: Refer to page 5


Quick Ref.		
15 mins delay indices		
	Index	+ / -
HSI	22,260.67	+126.70
GEM	490.38	+4.87
HKL	26,836.22	+173.81
HSCEI	9,802.46	+22.74
HSCCI	4,163.57	-4.31
T'over	48.258B	--
Last Update: 2014-05-02 16:01:24		
Contact Information		
 Customer Services		
cs@xyz.com		
(852) 2232 0202		

5 Order History (Detailed Mode)

Orderbook							
Account	All	Market	All	B / S	Buy / Sell		
Status	All	DateRange	Today	Stock			
Date Time	Ref.No	Stock	B / S	Status	Order	Filled	Action
2014-05-05 11:53:04	00375375	00013.HK-HUTCHISON	Sell	Fully Filled	5,000 @ \$99.85	5,000 @ \$99.8500	
2014-05-05 11:52:18	00375374	00013.HK-HUTCHISON	Buy	Fully Filled	6,000 @ \$98.50	6,000 @ \$98.5000	
2014-05-05 11:51:56	00375373	00001.HK-CHEUNG KONG	Buy	Rejected	6,000 @ \$123.90		
2014-05-05 09:42:25	00375372	00013.HK-HUTCHISON	Buy	Fully Filled	5,000 @ \$100.50	5,000 @ \$100.5000	
2014-04-30 08:35:19	00375345	00388.HK-HKEX	Buy	Fully Filled	400 @ \$135.00	400 @ \$135.0000	
2014-04-30 08:34:47	00375344	00388.HK-HKEX	Sell	Fully Filled	400 @ \$135.00	400 @ \$135.0000	
2014-04-30 08:34:07	00375343	00005.HK-HSBC HOLDINGS	Buy	Fully Filled	1,200 @ \$79.60	1,200 @ \$79.6000	
2014-04-30 08:33:55	00375342	00005.HK-HSBC HOLDINGS	Sell	Fully Filled	1,200 @ \$79.60	1,200 @ \$79.6000	
2014-04-28 15:29:17	00375340	00001.HK-CHEUNG KONG	Buy	Registered	1,000 @ \$134.90		Modify Cancel
2014-04-28 14:51:49	00375339	00001.HK-CHEUNG KONG	Buy	Rejected	2,000 @ \$134.90		
2014-04-28 07:00:00	00375337	00001.HK-CHEUNG KONG	Buy	Rejected	1,000 @ \$134.90		

Function : Show transaction records in detail

Operation :

- Same as #4.1.4, while more filters are available;
- Filter unnecessary records with  and select applicable items;

Market	All	DateRange	Today
DateRange	All	B / S	Today
	Hong Kong	Stock	Last 7 Days
	United States		Last 30 Days
			Last 90 Days

6 Fund Deposit/ Withdrawal

Two functions : Submit “**Deposit**” and “**Withdrawal**” Instructions online

6.1 Money Deposit

Path : Service > Deposit

Fund Deposit

Reminder:

→ Online Fund
Deposit is only applicable to HKD Account

→ Deposit Method:

- ATM Transfer
- Bank In
- Bank Transfer
- Cash
- Cash Transfer
- CHATS (Service Charge Required)
- Cheque
- Cheque Deposit to Bank
- Cheque Collect in Person
- Internet Transfer
- Transfer
- Telegraphic Transfer (Service Charge Required)

Deposit Method * :

Bank * :

Deposit Account * : 000000078 Cash HKD[1]

Amount * : HKD \$

Deposit Date * :

Deposit Receipt No.:

Remarks:
(200 characters only)

Please select :

- Deposit means (Cheque, bank transfer) & broker’s bank account

Deposit Method * :

Bank * :

- Amount (only HKD can be handled at this stage) & date of deposit

Amount * : HKD \$

Deposit Date * :

- Deposit advice ref. no. & remarks (free text)

Deposit Receipt No.:

Remarks:

(200 characters only)

- Click **Submit** to proceed
- Click **Confirm** after verifying the instruction details

Confirm ✕

Please verify the following details and click the "CONFIRM" button to proceed. Or, Click "CANCEL" button to return.

Deposit Method:	Cheque
Bank:	[HSB] ██████████
Deposit Account:	000000078 Cash HKD[1]
Amount:	HKD \$100
Deposit Date:	2015-02-18
Deposit Receipt No.:	-
Remarks:	-

Confirm **Cancel**

Remark:

- Online cash deposit is available in HKD only;
- Instructions confirmed by user will be not immediately reflected in account buying power. It is valid after being confirmed by broker staff;

6.2 Money withdrawal

Path: Service > Withdrawal

Fund Withdrawal

Reminder:

- Currency for fund withdrawal is default as account currency
- 2 working days for fund withdrawal progress
- Daily Cut off time for withdrawal request is 12:00. Late requests will be processed in the next business day
- Please mark the Reference No. after request
- Please fill in * fields

Withdrawal Method *: Please choose ▼

Withdrawal Account *: 000000078 Cash HKD[1]
(Avail. Bal.:HKD\$10,000,000.00)

Amount *: HKD \$

Remarks:
(200 characters only)

Submit Clear

- Please select Withdrawal Method;

Withdrawal Method *: Please choose ▼

- Input Amount and Remarks;

Amount *: HKD \$

Remarks:
(200 characters only)

- Press Submit to proceed;

- Click Confirm to confirm the withdrawal information;

Confirm
X

Please verify the following details and click the "CONFIRM" button to proceed. Or, Click "CANCEL" button to return.

Withdrawal Method :	Cheque
Withdrawal Account:	000000078 Cash HKD[1]
Amount:	HKD \$100
Remarks:	-

Confirm Cancel

Remarks:

- *The default withdrawal currency is the account's currency;*
- *Two working days for withdrawal being effective;*
- *The deadline for intra-day fund withdrawal is 00:00. For the request over the deadline will be processed next working day.*

7 FAQ

1) What are the definitions of different order types in dealing ticket?

Order Type	Description
Limit Order	A limit order will allow matching only at the specified price.
Enhanced Limit	An enhanced limit order will allow matching of up to 10 price queues (i.e. the best price queue and up to the 19 th queue at 9 spreads away) at a time provided that the traded price is not worse than the input price.
Special Limit Order	A special limit order will allow matching of up to 10 price queues (i.e. the best price queue and up to the 10 th queue at 9 spreads away) at a time provided that the traded price is not worse than the input price.
At-auction Order	An at-auction order is an order with no specified price and is entered at the final Indicative Equilibrium Price (IEP).
At-action Limit Order	An at-auction limit order is an order with a specified price. An at-auction limit order with a specified price at or more competitive than the final IEP may be matched at the final IEP subject to availability of eligible matching order on the opposite side.

2) When using Internet Explorer 8 or latest version of browser, incompatible problems arise during login. How to solve this problem?

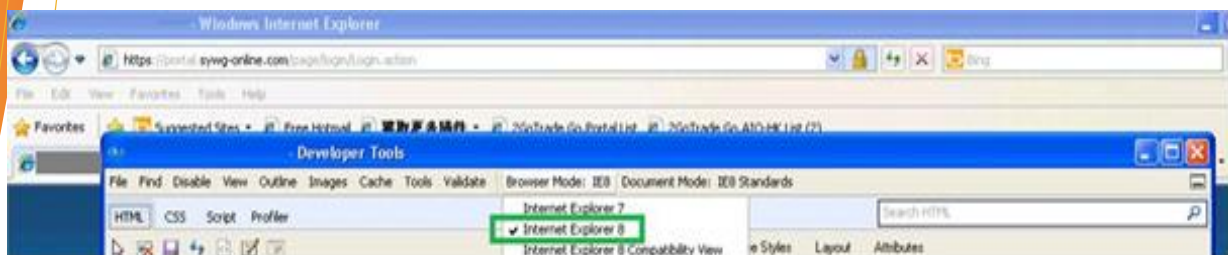
Open Internet Explorer 8 browser

Click F12 (Developer tools)

Choose Internet Explorer 8 (Browser model)


Close F12 (Developer tools)

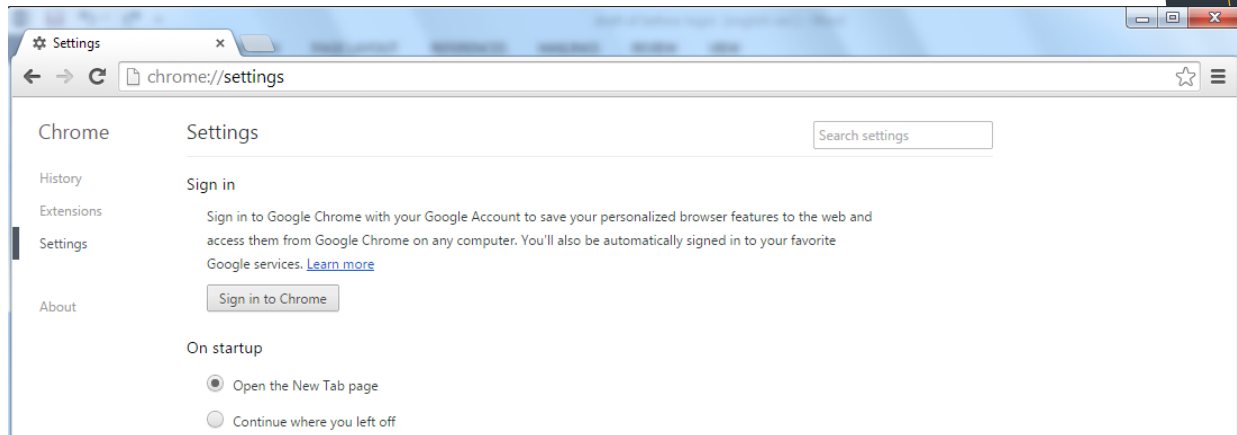
Close Internet Explorer 8 browser



3) When using Google Chrome and it is too slow, how to solve the problem?

Suggestion:

Enter **chrome://settings/** in the address input bar of Google Chrome, or click  on right hand side.



Click Show advanced settings at the bottom of setting page.

Users

You are currently the only Google Chrome user.

[Add new user...](#)

[Delete this user](#)

[Import bookmarks and settings...](#)

Default browser

[Make Google Chrome the default browser](#)

Google Chrome is not currently your default browser.

[Show advanced settings...](#)

Enter System, leave the box besides 'Use hardware acceleration when available' blank, restart Google Chrome to activate the function.

System

☒ Continue running background apps when Google Chrome is closed

☐ Use hardware acceleration when available (requires Chrome [restart](#))

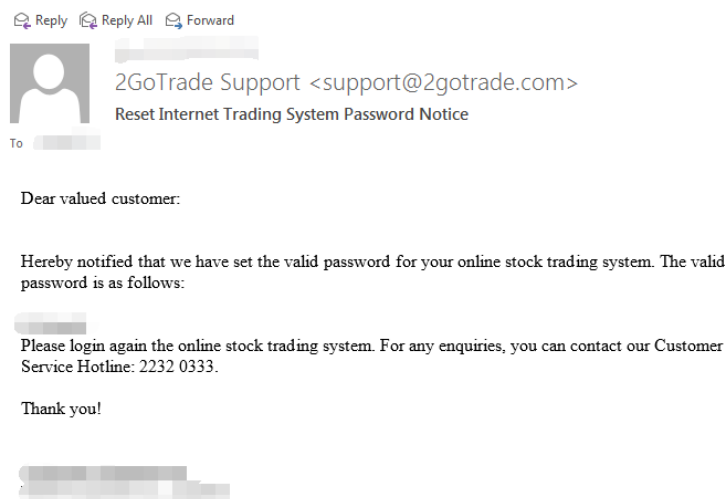
4) What can I do if I've forgotten my login name and / or password?

Forget password ONLY

Click the link into Forget password at login page.

- I. Type in Login ID; ID Number and registered Email
- II. Click Submit

- III. Receive an email with reset password notice.



- IV. Login with new password.
- V. Change password after login.


Forgot Login name ONLY

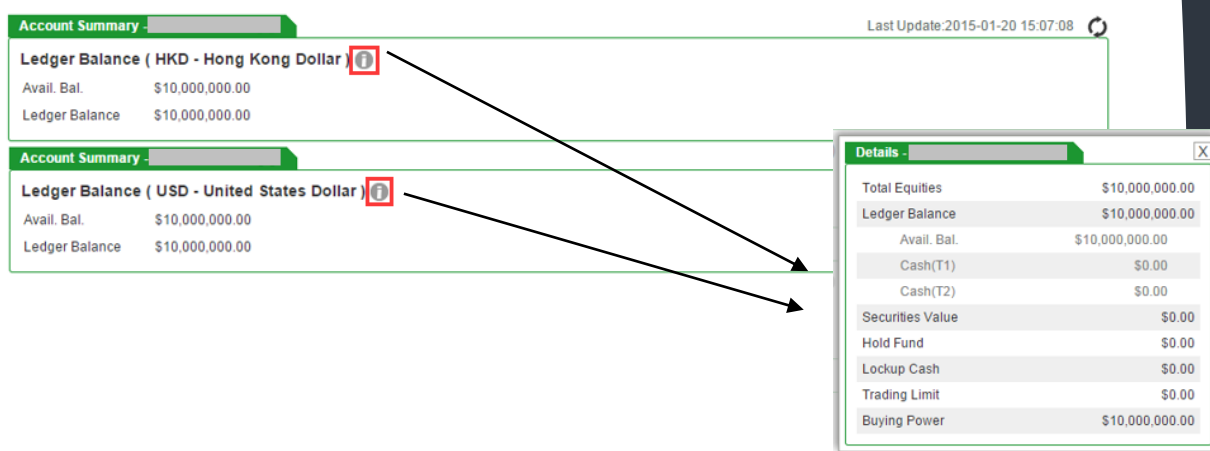
- I. Please contact with your broker for login name.

Forgot BOTH login name and password

- I. Please contact with your broker for login name.
- II. Next follows apply for “forgot password” procedure.

5) How to check my account summary?

Please click on the  icon and the summary window will pop up.



Account Summary - Last Update: 2015-01-20 15:07:08

Ledger Balance (HKD - Hong Kong Dollar)

Avail. Bal.	\$10,000,000.00
Ledger Balance	\$10,000,000.00

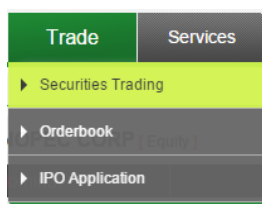
Ledger Balance (USD - United States Dollar)

Avail. Bal.	\$10,000,000.00
Ledger Balance	\$10,000,000.00

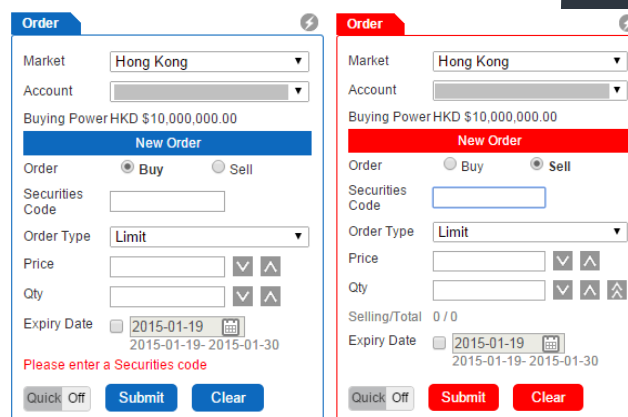
Details -

Total Equities	\$10,000,000.00
Ledger Balance	\$10,000,000.00
Avail. Bal.	\$10,000,000.00
Cash(T1)	\$0.00
Cash(T2)	\$0.00
Securities Value	\$0.00
Hold Fund	\$0.00
Lockup Cash	\$0.00
Trading Limit	\$0.00
Buying Power	\$10,000,000.00

6. How to process “Buy” / “Sell” function?



- A. Choose market
- B. Enter securities code
- C. Choose order type
- D. Enter price and quantity
- E. Click “Submit”



Order

Market: Hong Kong

Account: [Dropdown]

Buying Power HKD \$10,000,000.00

New Order

Order: ☒ Buy ☐ Sell

Securities Code: [Input]

Order Type: Limit

Price: [Input] [Up] [Down]

Qty: [Input] [Up] [Down]

Expiry Date: ☐ 2015-01-19 ☐ 2015-01-19-2015-01-30

Please enter a Securities code

Quick Off Submit Clear

Order

Market: Hong Kong

Account: [Dropdown]

Buying Power HKD \$10,000,000.00

New Order

Order: ☐ Buy ☒ Sell

Securities Code: [Input]

Order Type: Limit

Price: [Input] [Up] [Down]

Qty: [Input] [Up] [Down]

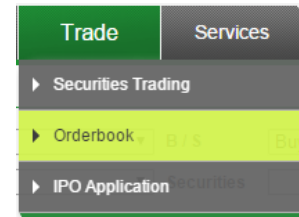
Selling/Total 0 / 0

Expiry Date: ☐ 2015-01-19 ☐ 2015-01-19-2015-01-30

Quick Off Submit Clear


7. How to check my orderbook?

Choose account / market / status / date range or securities



Orderbook

Account: 900000054 Cash HKD[1] ▼ Market: All ▼ B / S: Buy / Sell ▼

Status: All ▼ Date Range: Today ▼ Securities: 

Date Time	Ref.No	Securities	B / S	Status	Order	Filled	Command
No records							

8. Java issue

If you face issues with Java, please update your java to latest version at <http://www.java.com>.

8 Contact Us

Feel free to contact us for technical support!
Channels below:

Tel : (852) 2232 0300

Email : support@2gotrade.com

- THE END -